



August 21, 2020

Dear Residents, Staff, Family Members and Vendors,

We want to inform you that we received confirmation today that a direct care staff member, a Nursing Assistant, has tested positive for COVID-19.

We have implemented our emergency response plan addressing this specific scenario and we are working closely with the State of Hawaii Department of Health (DOH) to help ensure the safety of all who live and work in our facility. We are in the process of identifying those who may have been in close contact with this employee prior to his/her onset of symptoms. We will follow emergency response protocols, based on guidance from DOH and current national standards set by the Centers of Disease Control and Prevention (CDC), in determining what actions are necessary our residents and employees.

If you or your loved one will be tested due to potential exposure, you will be notified directly by a member of our Nursing Department.

We are adhering to all directions from the Hawaii State Department of Health and would like to remind you to please continue to practice safe infection prevention and control measures such as hand hygiene, face masking and physical distancing.

We know that you may have questions and want you to know that we will continue to provide you with updates as they become available. We encourage you to watch for updates on our website at www.alohanursing.com on this COVID-19 situation but you may also email me at DSchadel@alohanursing.com or call me at (808) 441-9542 if you have questions.

Sincerely,

A handwritten signature in blue ink that reads "Dawn Schadel". The signature is written in a cursive style.

Administrator