



September 24, 2020

COVID-19 Update: Vendor Positive After Visit to Aloha Nursing Rehab Centre

Dear Residents, Families and Staff,

We want to inform you that we received confirmation on September 21, 2020 from the Hawaii State Department of Health that a direct care contractor tested positive for COVID-19 after visiting the facility. The Contractor who was last in the building on September 8th, had a negative COVID-19 test less than a week old and passed the screening criteria before entrance was granted to the facility. The contractor was asymptomatic at that time. However, testing was done on September 9th out of precaution and received confirmation of positive status on September 10th, 2020. We have confirmed with the contract service provider that their employee does work at another nursing facility and that facility was also notified by the DOH.

Although the positive was confirmed after the date of service at Aloha, out of caution we identified 3 residents who received direct services from the contractor that day. All precautions were followed including the use of personal protective equipment. Notifications were made to the residents and responsible persons immediately on September 21st, 2020. The residents were tested the same day and the results are **negative**. No other residents or staff are exhibiting signs or symptoms at this time.

We also wanted to inform you that mandatory staff testing was implemented on September 9th, 2020. The Centers for Medicare and Medicaid Services establishes the frequency based on the community positivity rate. As of September 23rd, the frequency is one-time per week until October 5th, 2020. Since we began mandatory testing, all staff, contractors and providers have been **negative**. The exception is the contract provider identified above who was identified positive only after being in the facility. We continue frequent routine monitoring for signs and symptoms of COVID-19 for every resident, staff and contractor. In the event of any concerns we will promptly notify you.

We want to assure you that we continue to be diligent, following current national standards set by the Centers for Disease Control and Prevention, Hawaii State Department of Health and The Centers for Medicare and Medicaid Services to ensure the safety of all who live and work within our community.

As a reminder, please continue to practice safe infection prevention and control measures such as hand hygiene, face masking and physical distancing. We will continue to provide you with updates as they become available. If you have questions, we encourage you to contact us 247-2220.

Sincerely,

Darrin Schadel
Administrator