



November 19, 2021

Aloha Residents, Families and Responsible Parties;

We are happy to announce that Centers for Medicare and Medicaid (CMS) have recently provided updated guidance for visitation. The updated guidance allows visitors to visit the facility at any time (our posted visiting hours are from 9:00a to 9:00p). There is no set length of time for visitations. All visitors must adhere to the Core Principles of COVID-19 Infection Prevention. This is effective on Monday, November 22, 2021.

We will proceed in a manner that will ensure safety to all. It is our top priority to keep our facility free of COVID-19. We can accomplish this together by being responsible and accountable for our own actions.

Core Principles of COVID-19 Infection Prevention

- Screening of all who enter the facility for signs and symptoms of COVID-19 (e.g., temperature checks, questions about and observations of signs or symptoms), and denial of entry to those with signs or symptoms or who have tested positive for COVID (regardless of vaccination status).
- Hand hygiene (use of alcohol-based hand rub is preferred)
- Face covering or mask (covering mouth and nose)
- Social distancing at least six feet between persons
- Instructional signage throughout the facility and proper visitor education on COVID19 signs and symptoms, infection control precautions, other applicable facility practices (e.g., use of face covering or mask, specified entries, exits and routs to designated areas, hand hygiene).
- Cleaning and disinfecting high frequency touched surfaces in the facility often, and designated visitation areas after each visit.
- Appropriate use of Personal Protective Equipment (PPE)
- Effective cohorting of residents (e.g., separate areas dedicated to COVID-19 care)
- Resident and staff testing conducted as required in 42 CFR §483.80(h).

Guidelines (rules) for visitation:

- Outdoor visitation is preferred as it is the lowest risk of COVID-19 transmission.
- A maximum of two (2) visitors per resident for in-door visits.
- A maximum of four (4) visitors per resident for out-door visits.
- Visitors will be screened and observed for signs and symptoms of COVID-19 prior to visitation.
- Visitors will sign in when they arrive and sign out when they leave.
- Visitors will wear face covering/face mask at all times during visit (nose and mouth covered)
- Visitation may occur on outside lanai's or in residents' room only (movement and walking around in hallways and common areas are not permissible during visit).
- Visitors will adhere to social distancing (6-foot distance), this continues to be the safest way to prevent the spread of COVID-19, particularly if either party has not been fully vaccinated. However fully vaccinated residents can choose to have close contact (including touch) with their visitor while wearing well-fitting face mask and performing hand hygiene before and after.
- Visitors must physically distance from other residents and staff.



- Visitation may be monitored for adherence of CMS Core Principles of COVID-19 infection prevention and visitation guidelines.
- No eating and drinking during visitation.
- Visitors may use the common area restrooms (visitors may not use residents' restroom)

ANRC reserves the right to end a visit or deny visitation privileges if visitors are unable to adhere to the core principles of COVID-19 infection prevention and visitation guidelines.

Indoor Visitation During an Outbreak

If the facility identifies a positive case of COVID-19 visitation will be temporarily suspended.

If you start developing signs and symptoms of COVID-19 please notify the facility as soon as possible. If you suspect or are confirmed with COVID-19 please notify the facility as soon as possible.

We will continue to keep you informed of any further developments. If you have questions or concerns, please call 247-2220 ext. 527 for Veronica or ext. 536 for Vanessa. Please leave a message and we will respond as soon as possible.

Sincerely,

Vanessa Bruns-Totland
Quality and Compliance Officer