



April 22, 2020

Greetings Families,

We wanted to update you on what we are doing to keep your loved ones safe during these uncertain and challenging times. At Aloha Nursing and Rehabilitation Centre, we are committed in ensuring the best care and services are provided to your family member entrusted to us for care. We have received several mandates and guidance from our Governor, the centers for Medicare and Medicaid Services (CMS) and the Centers for Disease Control (CDC) on strategies to prevent the spread of COVID-19 within our communities. We are taking all the recommendations and mandates very seriously.

We continue to limit visitation to essential personnel and end of life visitations. Additionally, we are adhering to the guidance from CMS on not allowing communal dining or group activities as a strategy to ensure everyone's safety. Our creative staff at Aloha continue to provide entertainment and activities to keep your loved ones occupied and engaged. We encourage you to stay in touch with your loved ones through phone calls, writing letters, FaceTime or whatever means of communication you are comfortable with.

All staff, vendors, consultants and residents undergo a daily screening to ensure they have no symptoms consistent with COVID-19. We have developed a screening tool with questions that meet the CDC screening guidelines. Some of the questions include: recent travel outside of Hawaii, the presence of respiratory symptoms and/or fever and any contact with a person suspected of having COVID-19 or contact with a person diagnosed with COVID-19. All staff and residents are now required to have a mask on at all times while in the facility. When your loved ones are in their rooms, a mask is not required. We will continue to update you with any changes in your loved ones' condition but also encourage you to call to see how they are doing.

Due to the due diligence of our staff and the team at Aloha Nursing, we are pleased to share that we do not currently have anyone suspected or positive with COVID-19. We will continue our efforts to ensure the delivery of quality services to our residents and provide you with the peace of mind, we are all looking forward to the day that COVID-19 is behind us. Stay safe, take care of yourselves, your family and rest assured your loved ones are in good hands.

Darrin Schadel
Administrator