



ALOHA NURSING REHAB CENTRE

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To Our Family Members:

We know many of you are concerned about the spread of COVID-19 (the novel coronavirus) and how it may impact your loved ones at Aloha Nursing Rehab Centre. Ensuring residents are cared for in a safe and healthy environment is our first priority. At this time, we don't have any cases in our facility. The Centers for Disease Control and Prevention (CDC) have recommended a variety of steps that we are implementing to help reduce the potential for the virus to enter our building. However, we need your help in battling COVID-19. Below are some examples of how you can help protect the residents, as well as prevent the spread throughout the community.

At this time, family and friends may not visit the facility by order of the Centers for Medicare and Medicaid (CMS) and the Centers for Disease Control (CDC).

We understand that connecting with your loved ones is incredibly important, and there are a variety of other ways you might consider communicating with them. These may include telephone, email, text, video chat or social media.

Please make sure we have your most current, emergency contact information, including email, text, and social media. We want to make sure we efficiently communicate with you should there be any new developments.

Our facility is following the recommendations of CMS and CDC on prevention steps, including following strict handwashing procedures, and in many circumstances, wearing gowns and gloves when interacting with residents who present symptoms. We also are staying up to date with our State Department of Health (DOH), CMS, and the CDC recommendations as they may continue to change. In addition, our facility is in close contact with the local and state health department, and we are following their guidance.

We will notify you if any residents or staff are diagnosed with COVID-19. Should you have any questions, please feel free to contact our center at: 808-247-2220.

For additional information, please visit the [CDC's coronavirus disease information page](#).

Sincerely,

Darrin Schadel, Administrator