



Memorandum

Date: March 24, 2020
To: All Residents Families
From: Darrin Schadel, Administrator
Subject: Update: Additional Restrictions to Visitation and
Change to Current Food and Laundry Procedure

Dear Families,

Thank you for your patience and understanding during this challenging time. We are continuing to follow CMS (Centers for Medicare and Medicaid) directives. We receive updates regularly, some of which directly impact you, the residents as well as their loved ones.

Sadly, we must ask you to avoid coming on to Aloha Nursing Rehab Centre grounds including facility front and side lanais. We recognize that as human beings, we need fresh air and sunshine. We would like to reserve the use of the grounds, front and side lanais for our residents' enjoyment. Due to visitation restrictions, we cannot have intermingling of residents and families, community members or other non-healthcare related staff. This is a critical part of protecting your loved one from potential exposure to COVID-19. If a non-employee spends time out on the lanais, we cannot take the residents outside. We must then disinfect the entire lanai before residents and staff can enter the area.

In order to limit potential exposures entering the building, no outside food can be brought into the facility as the contents or containers cannot be controlled. In addition, we must assume all laundry responsibilities. We are working on making sure all residents clothes are labeled with their names and we will work diligently to make every effort to ensure your loved ones' clothing is returned to them.

We humbly ask of you to honor and respect these changes as we work diligently to reduce the risk of exposure to COVID-19. Resident safety is our priority.

We eagerly await the time when we are able to resume normal day to day functions and welcome you back!

Thank you,
Darrin Schadel, Administrator